

# **Tassomai User Guide**

**School Code: N0COIZBJ**

## **How do I create my account?**

Your teachers will have created an account for you. If you've had a Tassomai account before then please log in to and join your new classes, as you won't be able to make a second account with the same email login. If your parents have purchased Tassomai then they will set up your account for you, so you will need to get your login details from them.

## **I'm having trouble logging in - what should I do?**

Please contact us on [support@tassomai.com](mailto:support@tassomai.com) or email your science teacher and we will be glad to help.

## **If I miss a week is it a problem?**

Your teachers will be monitoring the amount of work you have completed on Tassomai. Missing your target for the week may result in having to stay behind after school to catch up.

The algorithm which calculates your daily goal takes into account activity over the last 30 days - if you miss a week your daily goal will increase, but a few days where you complete the daily goal and bonus goal should see it drop down again pretty quickly.

If you regularly miss weeks you will need to do more work to complete the program, so it will become harder to keep the daily goal low.

## **What do the different question colours mean?**

Questions are different colours to immediately let you know if you've seen the question before, and whether or not you answered it correctly last time.

- Blue questions are new questions - you haven't seen these before, so all you can do is make progress on them. Take your time, and have your best go, but don't worry about getting them wrong.
- Green questions are ones which you answered correctly last time - if you get a question correct three times in a row, then it's 'complete'. If you get these wrong you can lose progress, so be careful and take your time - we call these "confirmation" questions.
- "Reminder" questions appear purple - be careful here, as if you get them wrong you can lose progress on these questions, and you'll have to do them a few more times!
- A question is red, orange or yellow if you recently answered it incorrectly - try to remember where you went wrong, and improve this time. If you get it right it will go green and you'll see big progress gains! These are "correction" questions.